



Villa Martinez, Menorca - Booking Conditions

Detailed below are the terms of the agreement between you, the holidaymaker (the Client) and ourselves, the owners, hereinafter called 'the Owners'. Please read this information carefully. The party leader (who must be over 18 years old) signs the booking form on behalf of the entire party and this contract comes into existence on the date shown on the Booking Confirmation issued by us. Please note we do not send reminders and failure to pay the full holiday cost when due may result in our treating the booking as cancelled by you.

At no time can the number of people staying at the property exceed the maximum number allowed. The maximum number to reside in the property must not exceed the number of people on the booking form unless the Owners have given their written permission.

All bookings are made subject to the following conditions:

1. The property is offered for holiday rental subject to confirmation by the Owners or their representatives.
2. To reserve the property, the client should complete and sign the booking form and return it together with payment of the non-refundable deposit (£100 per full or part week booked). Following receipt of the booking form and the deposit the Owners will send a booking confirmation - the formal acceptance of the booking.
3. The balance of rent together with security deposit (clause 5) is payable not less than eight weeks before start of rental period. If payment is not received by the due date, the Owners reserve the right to give notice in writing that the reservation is cancelled. The client will remain liable to pay the balance of rent unless the Owners are able to re-let the property. In this event, clause 8 of these conditions will apply. Reservations made within eight weeks of the start of the rental period require full payment and the security deposit at the time of booking.
4. Any chargeable expenses arising during the rental period should be settled with the Owners (or the Owners' representatives) before departure.
5. An additional security deposit of £25 is payable not less than eight weeks before the start of rental period. This additional payment is required in the event of damage to property or its contents. However the sum reserved by this clause shall not limit the client's liability to the owners. The Owners will account to the Client for the security deposit and refund the balance due normally within two weeks from the end of rental period or on return of the Villa key(s), whichever is later. subject to the property being handed over in clean condition and all breakages accounted for.
6. The Client agrees to pay for any breakages losses or damage to the property and/or its contents caused or arising during the period of the letting.
7. Subject to Clauses 2 and 3 above, in the event of cancellation, refunds of amounts paid will be made if the Owners are able to re-let the property and any expenses or losses incurred in so doing will be deducted from refundable amount. The Client is strongly recommended to arrange comprehensive insurance (including cancellation cover) and to have full cover for the party's belongings, personal liability etc. since these are not covered by the Owners' insurance.
8. The rental period shall normally commence at 4.00p.m. on arrival date and finish at 11.00a.m. on departure date. The owners shall not be obliged to offer the accommodation before the time stated and the clients shall not be entitled to remain in occupation after the time stated.



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9. The client agrees to be a considerate tenant and to take good care of the property and to leave it in a clean and tidy condition at the end of the rental period. Although a final clean is included in the prices, the Owners reserve the right to make a retention from the security deposit to cover additional cleaning costs if the client leaves the property in an unacceptable condition. The client also agrees not to act in any way, which would cause disturbance to those residents in neighbouring properties.

10. The Client shall report to the Owners or the Owners' representative without delay any defects in the property or breakdown in equipment, plant, machinery or appliances in the property or garden. Arrangements for repair or replacement will be made as soon as possible.

11. Clients accept the responsibility of applying all reasonable safety & security precautions during their stay. Should any special assistance be required with plant, machinery or appliances in the property or garden, it is the Client's responsibility to contact the Owners or the Owners' representative who will, where necessary, arrange for qualified fitters/engineers to attend to the Client's needs.

12. The Owners or their representatives shall not be liable to the client:

- for any temporary defect or stoppage in the supply of public services to the property nor in respect of any equipment, plant, machinery or appliances in the property or garden;
- for any loss damage or injury which is the result of adverse weather conditions, riot, war, strike or other matters beyond the control of the owners;
- for any loss, damage or inconvenience caused to or suffered by the client if the property shall be rendered unavailable as a result of circumstances beyond the control of the owners.

13. Under no circumstances shall the Owners liability to the Client exceed the amount paid to the Owners for the rental period.

14. In the event of dispute the Client and Owner will endeavour to reach a fair and just settlement.

THESE BOOKING CONDITIONS SHOULD BE RETAINED BY THE CLIENT